

Studio Cancellation Policy

To ensure the best experience for all students and staff, please review our cancellation policy below. By registering for classes, you agree to these terms.

General Booking Policy

- All classes must be booked in advance.
 - Class registration closes **2 hours before** the scheduled start time.
 - **All payments are non-refundable.**
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Teen/Adult Drop-In Classes

- Cancellations made at least **2 hours in advance** may be rescheduled.
 - If canceled within this window, credit may be transferred to another available class within **14 days**.
 - **Last-minute cancellations** (less than 2 hours' notice) are non-refundable and not eligible for credit transfer.
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Kids Courses & Foundation Courses

- Full payment is required **upfront** for the entire course.
 - If a student cannot attend a class during a specific week, they may attend another class that same week (space permitting) within the **appropriate age group**.
 - **No refunds or credit transfers** are allowed for missed classes.
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Private & Semi-Private Bookings

- All sessions must be **paid in advance**.
- Cancellations made at least **48 hours in advance** may be rescheduled directly with the instructor.
- **Cancellations within 48 hours** are non-refundable.
- **Cancellations within 2 hours** of the session are non-refundable and **subject to a last-minute cancellation fee**.